

OPEN ACCESS INTERNATIONAL JOURNAL OF SCIENCE & ENGINEERING

A STUDY ON INFLUENCE OF DEMOGRAPHIC FACTORS ON CONSUMER'S PREFERENCE FOR COSMETIC PRODUCTS WITH REFERENCE TO RURAL AREAS OF THANE REGION.

Mumtaz B. Mohd. Rafique

(Asst. Professor & Research scholar at K.P.B. Hinduja College of Commerce, Charni Road.)

Dr. Khalil Ahmad

(Principal and Research Guide, A.E. Kalsekar Degree College, Nallasupara.)

Dr. Anjum Ara Ahmad

(I/C Principal, Rizvi College of Arts, Science and Commerce, Bandra.)

Abstract: In present scenario, marketers are interested to know more about consumers' preferences in order to increase their sales volume and market share. Demographic factors play an important role in consumers' attitude, preference, and choice of products. The cosmetic companies need to understand the consumer attitude on cosmetics buying behaviour which brings success of the company. This research attempts to study the impact of demographic profile of customers on their product preferences of cosmetic products s with reference to rural areas of Thane region. The purpose of this paper is to investigate the various factors that have impact on customers' product preferences. In this paper, the researcher distributed 120 questionnaires. However, 100 questionnaires were completely filled and effective to use. Respondents were selected by convenient sampling method. The study reveals different factors that have significant influence by demographic profile of customers.

Keywords: Cosmetics, Cosmetic market, Product Preferences, Demographic Profile, Rural Area

I. INTRODUCTION

Understanding buying behavior of consumers is the key to the success of any business organization. Therefore organizations are spending heavily on marketing research to identify the pattern of buying behaviour and the process of purchase decisions to come out with the suitable marketing strategies. However spending on research and development is limited in India as compare to foreign countries, especially among domestic players.

To develop a good marketing strategy it is essential to know the needs and demand of the consumers. These needs and demands are influenced by various factors for example: age, income occupation, influence of peer group and so on. A marketer needs to develop marketing strategies according to these needs and demands. The process of identifying the needs of different group of buyers is called segmentation.

This research focuses on marketing of cosmetics products in rural areas. The Indian cosmetics industry has witnessed growth during the past few years and has emerged as one of the industries holding immense future growth potential. The overall Beauty Business in India is growing rapidly with the cosmetics market growing at 15-20% annually. The retail beauty and cosmetics market in India currently estimated at USD 950 million is pegged at USD 2.68 billion by the year 2020. The entry of foreign players in the Indian cosmetics market post liberalization and changing perception of Indian consumers, both rural and urban is the main reason for growth in this segment.

The influence of media, celebrity and western exposure has created a desire among the rural folks to look good, which is backed by purchasing power. It could be observed that the Indian cosmetic industry is undergoing active phase in terms of product development and marketing of cosmetics

IMPACT FACTOR 5.

WWW.OAIJSE.COM

DOI 10.51397/OAIJSE09(2021.0004 Shurparaka Educa

M. B. Harris O nunerce & Management A. E. Kalsekar College of 0 Nallasopara (W); Tal. Vasai, Jist. Palghar - 401 203.

**** Dist. Palghar - 401 203.

- Gosh.B(2007) Rural marketing based on the behaviour of females with reference to the hair oils. Indian Journal of
- 4. Zaveri, B. (2007). The Consequent Consumer Behaviour in Cosmetic Industry-A Study of Lakme's Competitive Position and Advertisement Effectiveness & awareness of Lakme Beauty Salon in Baroda City. Indian Journal of Marketing,
- 5. Khraim, H. S. (2011). The influence of brand loyalty on cosmetics buying behavior of UAE female consumers. International Journal of Marketing Studies, 3(2), 123.

TRUE COP

Shurparaka Educational & Radical Trust's
M. B. Harris College of Arts &
A. E. Kalsekar College of College & Management

Nallasopara (W); Tal. Vasai, Dist. Palghar - 401 203

al Trust's C Dist. Palghar IMPACT FACTO

DOI 10.51397/OAIJSE09.2021.0004 29